



**Job Opportunity**

**October 28, 2021**

## **Job Description**

Hamburg Süd North America, Inc., A Maersk Company has made a commitment to develop entry-level professionals with a Logistics and Supply Chain Degree, or individuals interested in International Business for an international marine transport and logistics career.

We currently have an opening for an Export Customer Service Representative! This position is based in our San Francisco Office.

The Export Customer Service Representative's responsibility is to ensure customers receive the best export services possible by processing booking requests, and handles customer related inquiries concerning the movement of their cargo.

Position Duties:

- Taking international bookings and handling global customer related activities working with Accounts.
- Provide customers with accurate and timely cargo rates.
- Assist with EDI bookings to terminal.
- Receive approvals for hazardous materials to ensure cargo is handled properly.
- Ensures all information is accurately documented in booking system.

You will gain knowledge in:

- International Trade
- Different facets of the Ocean Supply Chain (Export, Import, Documentation, Customs, HAZMAT, etc.)
- Our business and learn about our customers

We offer a competitive compensation with excellent benefits (Medical, Dental, Vision, Life, LTD, STD, 401K Plan & Tuition Reimbursement Program) package and a challenging professional work environment.

Please send your resume to Shari Rummel at email [shari.rummel@hamburgsud.com](mailto:shari.rummel@hamburgsud.com)