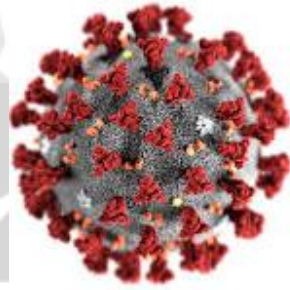


TRAPAC TERMINALS NORTH AMERICA



Oakland Terminal

- ✓ Gate Hour Change: 2nd Shift
- ✓ Large-scale Remote Operations
- ✓ Extensive Sanitation Protocols Implemented
- ✓ Avg. Turn Time: 43 Min.

- ✓ No Void Sailings
- ✓ No Service Disruptions
- ✓ Avg. Turn Time: 17 Min.

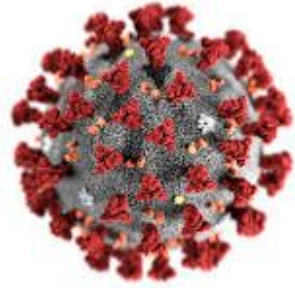


Los Angeles Terminal



Jacksonville Terminal

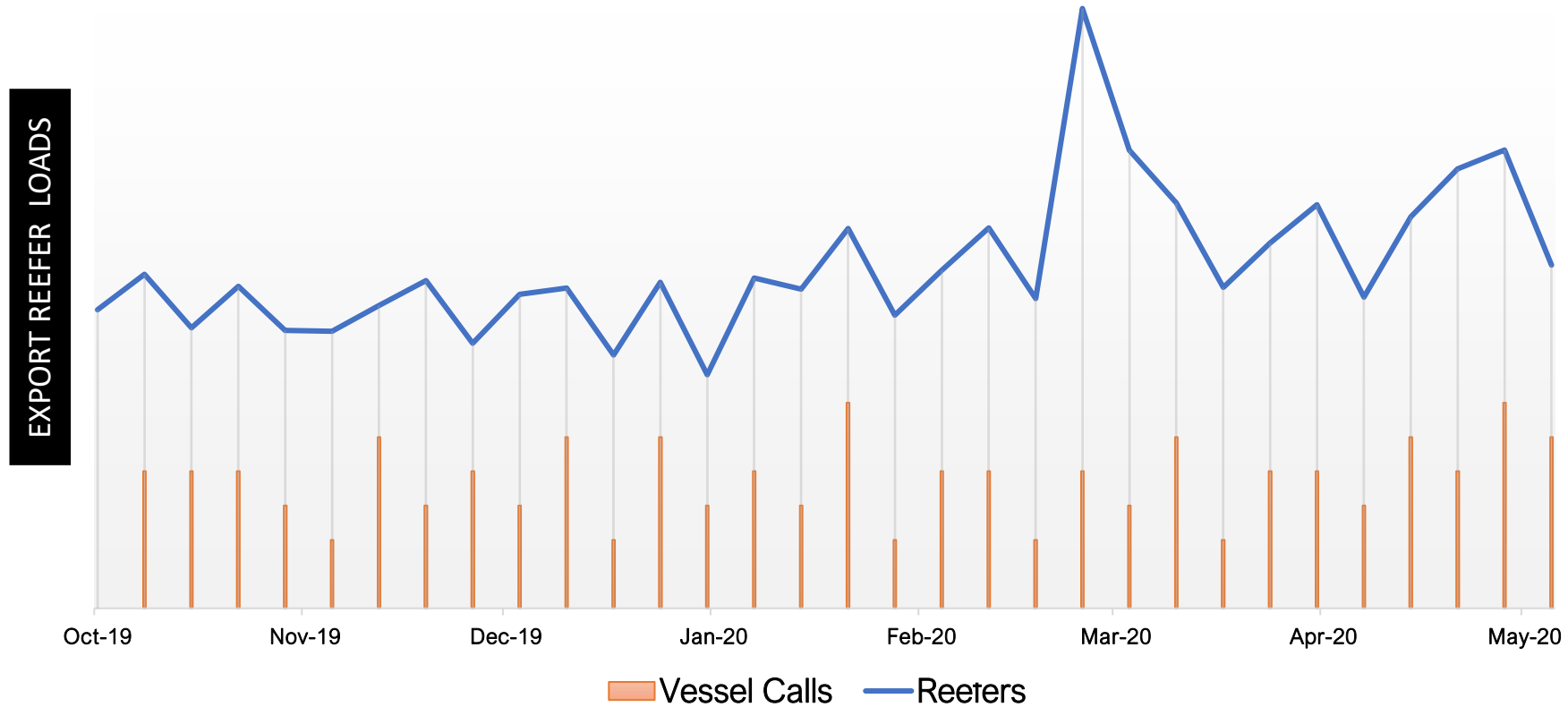
TRAPAC TERMINALS OAKLAND



Oakland Terminal

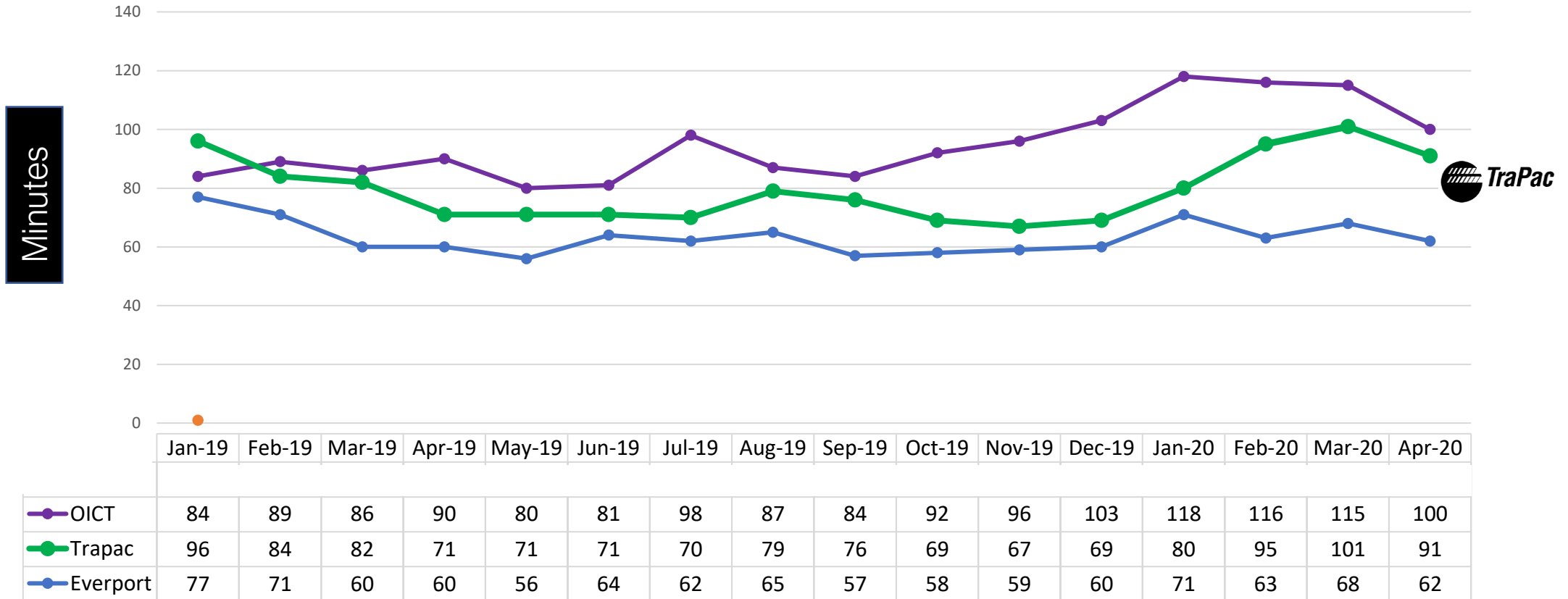
EARLY CHALLENGES TO COVID-19

- **EXPORT VOLUME SURGES**
 - Increase of American Farm Exports due to Phase 1 Trade Deal.
 - Monday 1st shift gate impacted most.
- **VOID SAILINGS**
 - Seven void sailings total, January through May.
 - Export volume increased while service capacity decreased.
- **ILWU Union Labor – COVID-19**
 - COVID-19 Death of TraPac employed mechanic.
 - Grand Princess berthing at B22.



Oct-19

PORT OF OAKLAND TURN TIME AVERAGES



*Source Harbor Trucking Association



IN SUMMARY

- **Los Angeles** operations remain unaffected. Truck Delivery remains less than 40 minutes and on dock rail departures continue to be released on schedule.
- **Jacksonville** operations continue to work steadily with minimal interruptions.
- Sizable measure taken to stabilize capacity constraints in **Oakland**. Secured temporary acreage to accommodate the unprecedented volumes and added more reefer plugs.
- Large scale remote operations remain in place to ensure business continuity and safety of employees and union labor.